LEITHS EDUCATION

Promotional & Discount Codes

Gift Vouchers

Terms & Conditions

Author/reviewer responsible:	Alistair Turner
Date of last review:	June 2026
Next review date:	June 2027
Lead for review:	Alistair Turner - Commercial Director
Notable changes:	

Promotional & Discount Codes — Terms & Conditions

The following terms apply to all Leiths promotional and discount codes:

1. Each code is subject to its own validity period, stated at the point of issue. Codes cannot be redeemed after expiry.
2. Codes must be applied at the time of booking. Discounts cannot be applied retrospectively to existing bookings.
3. Only one promotional code may be used per booking, unless expressly stated otherwise.
4. Promotional codes may be used alongside gift vouchers. The promotional discount is applied first, and the gift voucher value applied to the remaining balance.
5. Promotional codes have no cash value and are not transferable.
6. If you cancel a discounted booking within the refund window, or otherwise are entitled to a refund under our terms and conditions, your refund will be based on the discounted amount actually paid, minus any administrative fee.
7. Credit notes for cancelled promotional bookings will reflect the discounted amount paid, not the full course price.
8. If you transfer a discounted booking to a date or course not covered by the original promotion, you will be required to pay any difference in price.
9. We reserve the right to withdraw or amend any promotion at any time. Bookings already confirmed at the promotional rate will be honoured.
10. Promotional codes apply to Leiths short courses and merchandise only. They cannot be used towards Culinary Diploma or Professional Development course fees unless expressly stated.

Gift Voucher — Terms & Conditions

The following terms apply to all Leiths gift voucher purchases:

1. Gift vouchers are valid for 12 months from the date of purchase. Any unused balance remaining after the expiry date will be forfeited.
2. Vouchers may be redeemed against any Leiths short masterclass course or merchandise purchase. They cannot be used towards events, Culinary Diploma course fees (or fees relating to any of the Culinary Diploma certificates)..
3. If you are a consumer, you have the right to cancel your purchase of a gift voucher within 14 days of purchase and receive a refund, provided that the gift voucher has not been redeemed. You can cancel your purchase by email to info@leiths.com or by letter to Leiths School of Food and Wine Ltd, 16-20 Wendell Road, London, W12 9RT. If the gift voucher has been redeemed (in whole or in part) during the 14 day period, you will no longer have the right to cancel, and will not be able to obtain a refund.
4. Other than as described above, gift vouchers are non-refundable and cannot be exchanged for cash.
5. Multiple vouchers may be purchased and redeemed against the same booking or purchase.
6. If the voucher value exceeds the booking or purchase amount, the remaining balance will stay on the voucher for future use within the original validity period.
7. If the booking or purchase amount exceeds the voucher value, the balance must be paid by an accepted payment method at the time of booking or purchase.
8. Lost, stolen, or damaged vouchers cannot be replaced.
9. If a course booked with a voucher is cancelled by you or by Leiths, your entitlement to a refund (if any) in relation to the course fees paid will be as described in the relevant course terms and conditions.
10. Expired vouchers cannot be extended or reissued.